MT. DIABLO - CHAPTER 20

Automotive Service Councils of California



ASCCA CHAPTER 20, Volume 17, Issue 1– JULY 2021

July Message from ASCCA President Rory Balmer

Greetings ASCCA Members, Partners, and Educators,

I hope everyone had an enjoyable and restful Independence Day weekend. It is hard to believe that it is already July! This year has been an amazing experience for me. I am thankful for all the support I have received from all of you. Our June Team Weekend was another example of everyone working together to benefit our members and the industry. Remember, our core purpose is to "To Elevate and Unite Automotive Professionals, and Give Them Voice." We can only accomplish that goal by working together as a strong team.

The Board of Directors is making great progress in accomplishing the goals that we established earlier in the year and those that we have been working on for some time. Past president John Eppstein worked tirelessly with other leaders to establish The Business Acceleration Team. The ASCCA "Business Acceleration Team" (BAT) is a small group of shop owners who have joined together to provide free, short-term business coaching, consulting, and mentoring to their ASCCA peers. The goal is to help shop owners work through specific problems with their businesses in a private and confidential manner and then connect them with others in the ASCCA network who can provide longer-term coaching and solutions. The initial evaluation with the Business Acceleration Team is a no-cost benefit to ASCCA members and others in the industry.

We plan to have some great news soon about improvements to our association database system that will be greatly beneficial for Chapter leaders and make improvements for the general membership to manage their membership accounts and other resources.

Our Chapter Representatives Committee, chaired by Dave Kuza, just completed a successful Legislative Advocacy Week event. This event allowed our members the opportunity to gain insight and information related to legislation affecting California auto service shops. This free, week-long event provided attendees with the opportunity to receive updates on legislative and regulatory issues that affect their business. The member had the ability to join in one or more virtual meetings with state legislators and advocate for the auto service industry and California small businesses.

Continued on Page 4



JULY 10, 2021

Automotive Service Councils of California Professionals in Automotive Service ~ Since 1940

www.ascca.com

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CHAPTER REPRESENTATIVE OPEN





ASCCA CHAPTER 20, Volume 17, Issue 1- JULY 2021



ASCCA leaders, members, and partners gathered virtually on June 26th – 27th for the second Team Weekend of 2021. If you couldn't join us, here's a recap of the Team Weekend events.

President Rory Balmer welcomed attendees and acknowledged the new members of ASCCA. He expressed his hope that Chapters would be able to start meeting in person soon and his enthusiasm for the **In-Person** September Team Weekend.

ASCCA Committee Meetings

The Government Affairs Committee was joined by ASCCA lobbyist Jack Molodanof to review legislative activity for 2021. Included in his report was a status on AB 471 (Low) which would create an auto repair shop grading system like that used for restaurants. Mr. Molodanof encouraged members to contact their legislators to support the bill as it progresses through the Senate. The Committee also received a report on the success of the virtual Legislative Week that had just concluded. Even though it is expected that the event and meetings can be held in person in 2022, the Committee will consider a hybrid model so that members wishing to participate may not need to travel to Sacramento. Craig Johnson reported that NASTF is working with manufacturers and the California Air Resources Board (ARB) to take the necessary steps so that scan tools can interface properly with autos. Mr. Johnson stated that Mercedes specifically is an issue and that NASTF is seeking one more California shop to work through the issues with the scan tool.

The Education Training & Information (ETI) Committee discussed future training events for ASCCA. One suggestion being considered is to combine a live training event with the September 2022 Team Weekend. The Committee also began to explore the idea of creating an apprenticeship program for member shops. ASCCA Executive Director Gloria Peterson provided a brief status report on the next virtual PAVE Training Event (December 2-5, 2021). ASCCA members are encouraged to watch the website (www.ascca.com) and the weekly WYNTK for updated information on all these events.

The Membership Committee discussed several projects underway to retain and engage the members in ASCCA activities. The Committee reviewed a draft survey that will be sent to members approximately 60-90 days after joining ASCCA to gauge whether the new member is aware of the benefits available. The Committee also discussed the development of a flyer/handout that can be given by a ASCCA member shop to a new owner. The idea is not to overwhelm the new shop owner with information but to introduce ASCCA and provide a simple summary of what the Association represents in the industry.

The Revenue & Benefit Committee reviewed the list of Corporate Partners of ASCCA and thanked them for their ongoing loyal support. Even with the continued difficulties of 2021, the ASCCA Corporate Partners provided financial support as well as additional virtual trainings, consultations, and other benefits to the membership. ASCCA members are advised to routinely check the ASCCA *Advantage* to keep up to date on the various benefits available. It can be found at: https://www.ascca.com/Files/PDF/ASCCA% 20Advantage.pdf. The Committee also discussed the raffle of a scan tool from AES Wave. An announcement will be made soon (keep an eye on the ASCCA website and WYNTK) that tickets are available, and the drawing will take place as part of the November 2021 Team Weekend in Sacramento.

Continued on next page



Education Training

As part of the Education Training closing out Saturday, attendees were able to hear from two outstanding speakers:

Jim Bennett, Performance Coach with Automotive Training Institute (ATI) spoke on developing and growing you own techs. As part of his presentation, Mr. Bennett spoke on the importance of building your shop's bench and investing in your staff. A common theme was mentorship – a consistent and stable mentor that can provide structured guidance to the trainee.

and Carolyn Coquillette, Founder and CEO of Shop-Ware who spoke on the Bureau of Automotive Repair's (BAR's) new regulations for repair order document and tips for compliance. Ms. Coquillette was joined by Jerry Froehlich, formerly with BAR for 27 years and currently a consultant on compliance issues for the auto repair industry. They stressed the importance of documentation and "telling the story" that led to the repairs recommended and the final bill to the customer.

The Chapter Representative Committee convened on Sunday morning and received the additional ASCCA Committee reports:

• The ASC Educational Foundation, Chair John Eppstein reported that scholarships were recently awarded via a Zoom event that was very well received. In summary, 28 scholarships were awarded to 16 students worth a total of \$23,500. The vehicles donated to ASCEF (via the "Cars for Careers" program) are the largest funding source for the scholarship program. The Foundation is in a strong financial position and is looking forward to expanding the scholarship program in 2022. More information can be found at: www.asc-ef.org.

• The **Connected Cars Committee** reported that along with supporting the various training events sponsored by ASCCA during the year, they are gathering pertinent information from Adapt (Ratchet+Wrench's sister brand) as well as Tesla resources that can be shared with the membership. The Committee is also working to engage ASCCA member shops that perform ADAS work in these endeavors.

The Chapter Reps Committee also discussed that as they are starting to have in-person meetings, it is important to notify events@ascca.com so that these activities can be promoted via the website and other communication channels.

ASCCA Board Meeting

The ASCCA Board meeting convened following the Chapter Reps Committee. As part of his report, President Rory Balmer thanked his fellow Board members and other volunteers for their efforts in 2021. He reported that the Association is looking at a new association management software program that will provide additional features for members. President Balmer also commented that a leadership program was being developed for later in the year.

As part of their agenda, the Board reviewed the year-to-date financials which show the Association in a sound position. In response to a recommendation that Rachelle Taylor Golden (ADA Attorney) be promoted as a member benefit, the Board directed the Bylaws Committee to create a resource provider membership category and return to the Board with options for such membership. The Board also directed the Revenue & Benefit Committee to develop guidelines for the Corporate Partners on items such as TeamTalk. The goal of the guidelines to help Corporate Partners to respond to requests for assistance posted on TeamTalk without doing outright advertising on that forum.

President Balmer closed out the weekend by thanking everyone who attended and challenging everyone to talk to their shop-owning friends about the benefits of ASCCA membership. He expressed his hope of seeing everyone at the next Team Weekend, September 11-12, in Fresno,

July Message from ASCCA President - continued from Page 1



I attended the CAWA conference in San Diego with John Eppstein that was held June 24th - 25th. The CAWA is a non-profit trade association representing automotive aftermarket parts manufacturers, jobbers, warehouse distributors and retailers in California, Nevada, and Arizona. The Association was formed in 1955 and serves as the voice of the aftermarket parts industry in the West. CAWA prides itself on quality customer service to its members and the industry (CAWA.ORG). We both learned a lot about the future of our industry. I came away from the event thinking of all the opportunities our members will enjoy as the industry progresses into the future. I also recognize that my ASCCA membership has never been so valuable as we embark on our journey into new technologies. I believe that shop owners who are engaged and involved with the industry will prosper immensely, while those that are disengaged will encounter obstacles that might be difficult to overcome.

Let us join as a strong team to build sustainable automotive repair shops that will stand the test of time and reward all of us for our hard work!

Sincerely,

Rory Balmer

Rory Balmer ASCCA President 2021

August 1: Deadline for Board Nominations

The ASCCA is pleased to call for nominations for seats open on the 2022 Board of Directors. Participation on the ASCCA Board of Directors is a unique opportunity for automotive repair professionals to help guide the state's largest organization of independent auto shop owners in shaping the future of the industry and building a stronger industry. Board participation is a chance to grow personally and professionally, and to develop skills, experience and connections with a team of other passionate and motivated professionals.

<u>Click here</u> for the nomination application

ASCCA Launches New Online Continuing Education

ASCCA is pleased to announce the launch of our new on-demand learning opportunities from the 2021 ASCCA Virtual Conference. To access the courses available, <u>click here</u> or go to <u>www.ascca.com</u> and select the "Events" tab then "Online Continuing Education."

This opportunity will only be available until August 30, 2021 at 5pm (pacific).

If you have any questions, please contact ASCCA at events@ascca.com.



Purchase course access

CHAPTER 20 MEMBER LIST

Ace Auto Repair & Tire Ctr George Chavez 2560 San Ramon Vly Blvd. San Ramon, CA 94583 925-743-1552

Acalanes High School Grant Cusick 1200 Pleasant Hill Road Lafayette, CA 94549 925-935-2600

Alhambra High School Brian Wheeler 150 E Street Martinez, CA 94553 925-313-0440

All-Flow Muffler & Auto Danny Larson 3900 Pacheco Blvd Martinez, CA 94593 925-229-3044

Autotron Service Center Ryan Tunison 3688 Washington St. Ste F Pleasanton, CA 94566 925-484-2400

BG Fleming Distrib. Co. Christopher Smith 1011 Suncast Lane El Dorado Hills, CA 95762 916-223-0559

Burrough & Sons Automotv Tom Burrough 5154 Sobrante Avenue El Sobrante, CA 94803 510-222-3330

Clayton Valley Auto Svc Harold Naipo/Terry Ketchel 1505 Rishell Drive Concord, CA 94521 925-682-2281

Commans, Walt ASE W. States Consultant 5312 Quail Ridge Terrace Anaheim Hills, CA 92807 714-974-3208

Contra Costa College Bobby Sturgeon 2600 Mission Bell Drive San Pablo, CA 94806 510-215-3976

D&H Enterprises Dave & Mary Kemnitz 2689 Monument Blvd Concord, CA 94520 925-356-0683 Devil Mountain Diesel Jason Loelieger Mark Fuenzalida 1500 3rd Avenue Walnut Creek, CA 94597 925-954-8582

Diablo Auto Specialists Tim Stussi 1413 Carlback Avenue Walnut Creek, CA 94596 925-932-6701

Dick & Ryan's Auto Repair Trevor Stoneham 1679 1st Street Livermore, CA 94550 925-373-9055

Digital Financial Group Shannon Devery 1329 Hwy 395 N., Ste 10 Gardnerville, NV 89410 626-476-9016

Dublin Car Tek Tim Johnson 6008 Dougherty Rd. Dublin, CA 94568 925-829-9300

European Auto Repair Carlos Showing 1573 Third Avenue Walnut Creek, CA 94597 925-944-5606

European Autotech Chris Murad 31 Beta Court, Ste J San Ramon, CA 94583 925-820-6460

Five Star Automotive Brian & Janice Andrews 1440 Concord Ave. Ste C Concord, CA 94520 925-609-7827

Frank's Auto Service Margaret & Dave Frank 1255 Boulevard Way Walnut Creek, CA 94595 925-942-3677

Fuenzalida, Bob Ch 20 Member Emeritus Cars R Us 2269 Bromfield Court Walnut Creek, CA 94596 925-683-2310

Gene's Auto Repair Tracy Renee 37 Tennessee Street Vallejo, CA 94590 707-642-1900 Gilmores Auto Service Phillip Sanders 2151 N. Broadway Walnut Creek, CA 94596 925-939-9430

Hagin's Automotive, Inc. Andy Hagin 3725 Alhambra Ave Martinez, CA 94553 925-228-5115

Hunt & Sons Tim Lockhart 485 Industrial Way Benicia, CA 94510 707-747-9500

JJ Auto Repair Victor & Teresa Gonzalez 6300 Brentwood Blvd, #A Brentwood, CA 94513 925-513-5927

Lehmers Concord Caroline Anderson 1905 Market Street Concord, CA 94520 925-827-2077

Liberty High School Jonathan Dorr 850 Second Street Brentwood, CA 94513 559-977-0181

Los Medanos College Stan Gozzi 2700 East Leland Road Pittsburg, CA 94565 925-918-0532

M Service Dante Paulazzo 2008 Mount Diablo Blvd. Walnut Creek, CA 94596 925-932-8744

Mekatron Concord Ian G. Miller 1771 Concord Ave Concord, CA 94520 925-687-8300 Monkey Wrenches, Inc. Ted Curran 8130 Brentwood Blvd Brentwood, CA 94513 925-634-4145

Moraga Motors Ron Schumacker 530 Moraga Road Moraga, CA 94556 925-376-0692

Orinda Motors Allen Pennebaker 63 Orinda Way Orinda, CA 94563 925-254-2012

Orinda Shell Auto Care Kathy Mitchell 9 Orinda Way Orinda, CA 94563 925-254-1486

Scott Phillips, CPA 3011 Citrus Circle, Ste 204 Walnut Creek, CA 94598 925-274-0600

Precision Auto Repair Tyler & Renee Edgren 164 A Wyoming Street Pleasanton, CA 94566 925-462-7440

Randys Mobile Mech'l Svc Randy Wilferd 2750 Cloverdale Ave. Concord, CA 94518 925-288-0766

Rich's Auto Service Louis Volpone 839 Ygnacio Valley Rd Walnut Creek, CA 94596 925-937-3434

SC Fuels Mark Williams Derik Riesberg 2075 Alum Rock San Jose, CA 95116 408-625-6059 657-236-8175 S.P. Automotive Supply Steve Markus 3410 Pacheco Blvd Martinez, CA 94553 925-372-4930

Solano Community College Paul Hidy 1687 North Ascot Parkway Vallejo, CA 94591 707-864-7000, ext 5746

Solano Way Auto Repair Ken R. Fritzberg 2197 Solano Way Concord, CA 94520 925-676-2890

Standard Motor Products Christopher Villa 337-18 Northern Blvd Long Island City, NY 11101 714-330-8435

Superior Auto Parts Horacio "O" Parra 1055 Detroit Avenue Concord, CA 94518 925-305-1624

Techzone Matt Patterson 1300 Galaxy Way, #13 Concord, CA 94520 800-763-8588

Tuolumne St Auto & Elec John McLaughlin 635C Tuolumne Street Vallejo, CA 94590 707-648-3434

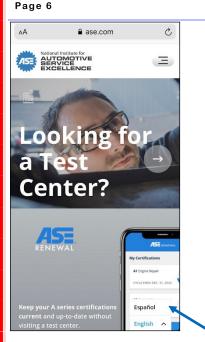
Walnut Creek Automotive Bill & Jeff Boaman 1855 Contra Costa Blvd Pleasant Hill, CA 94523 925-849-6440

West Coast Muffler & Tire Steve Elstins 2090 Market Street Concord, CA 94520 925-676-8376



ASC-CA Chapter 20 MISSION STATEMENT

"To promote professionalism throughout our industry by upholding our state code of ethics and sharing our successes and failures with our members and future members". "To elevate and unite automotive professionals and give them a voice".





For Immediate Release

Contact: John Lanctot Maximum Marketing (312) 768-7376 jlanctot@maxmarketing.com

ASE Launches Spanish-Language Option at ASE.com

Leesburg, Virginia – June 28, 2021 – The National Institute for Automotive Service Excellence (ASE) has added a new Spanish -language option to its <u>ASE.com</u> website.

By clicking on "English" in the lower right corner of the homepage, visitors to ASE.com can select "Español" as their preferred language to view the informative content and experience the streamlined functionality of the newly redesigned website.

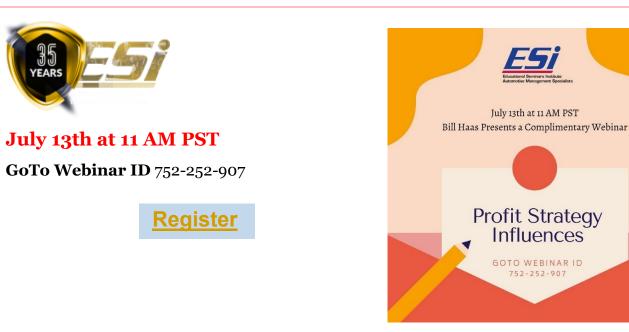
"At ASE, we are always looking for ways to make it easier for service professionals to access information about testing and certification," said Tim Zilke, ASE president and CEO. "By translating ASE.com to Spanish, we have made it easier for the growing number of Spanish-speaking technicians, as well as employers, students, instructors and motorists, to learn more about the ASE certification process, the array of ASE test offerings and the advantages of ASE certification, all in Spanish."

The Spanish-language option features the same easy navigation and helpful information as the English version of the website, including how to prepare for, earn and maintain ASE certification. The site has tips for employers on how to help their employees earn ASE certification to give their business a competitive advantage. There are also career development resources for students and instructors and information for consumers about ASE's rigorous testing and certification process that validates technician knowledge and expertise.

Earlier this year, ASE announced it had expanded the number of test offerings with Spanish -language translations to include all of the auto series certifications tests (A1-A8), as well as the G1 auto maintenance and light repair certification test. For more information, visit <u>www.ASE.com</u>.

About the National Institute for Automotive Service Excellence (ASE)

Established in 1972 as a non-profit organization, the National Institute for Automotive Service Excellence (ASE) is a driving force in the transportation industry. As an independent third party, ASE upholds and promotes high standards of service and repair through the assessment, certification and credentialing of current and future industry professionals, and the prestigious ASE Blue Seal logo identifies professionals who possess the essential knowledge and skills to perform with excellence. Today, there are approximately 250,000 ASE Certified professionals at work in dealerships, independent shops, collision repair shops, auto parts stores, fleets, schools and colleges throughout the country. For more information about ASE, visit <u>www.ase.com</u>.



Bill Haas presents a complimentary webinar on:

Profit Strategy Influences

Bill Haas brings 40 years of experience to ESi. Bill's knowledge of the industry has been shared on many occasions as he has been invited to speak at numerous industry events and provide testimony at hearings of the U.S. Congress and several state legislatures on important and controversial industry issues.

ESi clients now have access to Bill's solution-based focus, expertise, and in-depth knowledge of the automotive service and repair community. He is available for business management seminar presentations, business consultation, and performance coaching.

Bill received the Accredited Automotive Manager (AAM) credential from the Automotive Management Institute in 1996 and has been a member of the Automotive Management Institute's faculty since 2002.

GoTo Registration URL https://attendee.gotowebinar.com/register/2034684062672592909

GoTo Webinar ID 752-252-907

August 10th at 11 AM PST

Bill Haas presents a low-cost paid webinar for \$49.95 on:

The Right Labor Rate for Your Store

GoTo Webinar Registration URL: https://attendee.gotowebinar.com/register/1090565313738576909

GoTo Webinar ID: 194-185-499



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going to be designed to help your shop owners be more successful in the operation of their business.

- These classes are Priced at \$189.99. Business management classes are more expensive than tech training based on the information being taught has instant impact to the shops profitability.
- These classes will be web based, similar to our live paid online tech training. Customers will have to register for the class once they have been invoiced.
- The customer will then receive a notice stating that they will receive notification back from DRIVE once their registration is confirmed.
- Once the customer has been confirmed (purchase verified), they will get a follow up email with the password and link to join the class. It is very important that they be registered ahead of time.
- There will be a PDF for the customer to download, as well as a copy when they join the class.

Certified Auto Members will receive a discount of 10% which is consistent with technician training. This will have to be overridden at the point of sale to \$171.00

O'Reilly/DRIVE Shop Management Know How

CLASS INFORMATION:

INSTRUCTOR: Jim Saeli Webinar registration link

DATE: Wednesday, July 21 TIME: 6 PM - 10 PM



CONTACT INFORMATION: Your Local Territory Sales Manager

Have the right tools and knowhow to effectively control the activities of your business. Vision, Owner's Break-even, Key Performance Indicators.

> LINE CODE TEC PART NUMBER

BAYAREASM1

COST PER TECH \$189.99



Monday, July 12, 2021	6:00 PM PST	TPMS	2 hours
Tuesday, July 13, 2021	6:00 PM EST	Advanced Fuel Systems Including Gasoline Direct Injection	3 hours
Thursday, July 15, 2021	7:00 PM EST	Advanced Fuel Systems Including Gasoline Direct Injection	3 hours
Tuesday, July 20, 2021	7:00 PM EST	Stop - Start Systems Overview	1 hour
Wednesday, July 21, 2021	6:00 PM EST	<u>TPMS</u>	2 hours
Tuesday, July 27, 2021	6:00 PM PST	Enhanced Fuel Control	3 hours
Thursday, July 29, 2021	6:00 PM EST	F.R.E.D. Takes the Wheel - ADAS Familiarization & Diagnos- tics	4 hours
Tuesday, August 3, 2021	7:00 PM EST	Ford "Smart Charge" Charging Systems	1 hour
Tuesday, August 17, 2021	7:00 PM EST	Ford "Smart Charge" Charging Systems - Spanish	1 hour
Tuesday, August 24, 2021	7:00 PM PST	<u>GM Regulated Voltage Control</u> <u>Charging Systems</u>	1 hour
Thursday, August 26, 2021	7:00 PM EST	<u>TPMS</u>	2 hours

Thank you for the partnership.

Jim Gray

AutoZone

National Business Development Manager | Customer Satisfaction 704-301-1500 | jim.gray@autozone.com



ASCEF https://automotivescholarships.com/ scholarships/ascca

Contact ~ Kate Peyser **Executive Coordinator** ASC Educational Foundation (916) 290-5828 | (916) 444-7462 – fax <u>kpeyser@amgroup.us</u>





Chapter 20 appreciates its Associate Members, Branch Members and Corporate Representatives

BG Fleming Distributing Co	o. Christopher Smith	916-223-0559 csmith@bgfleming.com
Hunt & Sons	Tim Lockhart	707-747-9500 tlockhart@huntnsons.com
O'Reilly Auto	Dennis Nolen	925-914-8010 dnolen@webmail.oreillyauto.com
Scott Phillips, CPA, Inc.	Scott Phillips	925-274-0600 scott@cpaman.com
SC Fuels	Mark Williams	408-625-6059 williamsm@scfuels.com
	Derik Riesberg	916-316-3752 riesbergd@scfuels.com
S.P. Automotive Supply	Steve Markus	925-372-4930 smarkus@spauto.com
Standard Motor Products	Christopher Villa	714-330-8435 cvilla@smpsfa.com
	Randy Dorman	310-210-7361 rdorman@smpsfa.com

WHAT'S NEW FOR

IN-THE-BOX / SMP KNOWLEDGE CENTER

Ford 6.0L Po

rstroke Diesel Fuel Inje

NEW DIESEL IN-THE-BOX INSTALLATION MATERIAL

- · Step-by-step color, multi-lingual install instructions
- Fuel & Tank Contamination Test Swab Kit
- Technician "Things to Know"
- 'Call Before You Install' toll-free hotline (800) 913-9620

QR CODE TO INSTALL VIDEOS

QR code on installation sheet provides direct link to critical videos



DEDICATED TO HELPING TECHS PERFORM SUCCESSFUL INSTALLS

Our unique website features everything a technician needs to help ensure a successful installation

The SMP Knowledge Center includes digital versions of our in-the-box installation material plus professional install videos, related parts, tips and more!

SMPKnowledgeCenter.com



SMPKNOWLEDGECENTER.COM



Take a picture of your favorite Standard® or Blue Streak® ignition coil, VVT, ETB, FV&P, Diesel component or cam/crank sensor and post on social media with: The first 500 posts receive a Standard® 'We've Got You Covered' T-shirt.

Christopher Villa

Territory Sales Manager Traditional Markets, Northern California Standard Motor Products 714.330.8435 cvilla@smpsfa.com

A letter from ASCCA – "Keeping California independent shop owners aftermarket in business since 1940"



By Staff/Wire Reports on July 6th, 2021

" ASCCA members have successfully, through our grassroots campaigns, been an active voice for the future of auto repair in California."

Sacramento, Calif.-The Automotive Service Councils of California (ASCCA) has been the foremost advocate for the aftermarket auto repair industry since its inception. Whether you have been a member for a long time or you are just getting started, ASCCA has your back.

As a member of ASCCA you are on the forefront of issues that keep you informed about regulations and legislation affecting your business. ASCCA members have successfully, through our grassroots campaigns, been an active voice for the future of auto repair in California.

Some of our accomplishments:

 ASCCA members were part of the design team that created the OBDII connector simplifying modern vehicle diagnostics.

• ASCCA members successfully fought for and won legislation (SB1146) that created the first in the nation "Right to Repair" act.

 ASCCA members successfully fought for and won the elimination of damaging, frivolous lawsuits (Trevor Law Group) which tried to extort money from shop owners.

 ASCCA Members fought and won against the California Air Resources Board, squashing the vehicle super-warranty.

 ASCCA is the only state organization that sits on the national board of NASTF (National Automotive Service Task Force) which provides factory repair information to the automotive aftermarket.

 ASCCA members fought and defeated SB 750 (the key code lock-out bill) which would have excluded independent shop owners' access to vehicle communications.

• ASCCA fought and defeated legislation (SB 993) which would have extended sales tax to vehicle repair labor services, and unnecessarily increased repair costs.

• ASCCA defeated legislation (AB 2825) which would have treated auto repair dealers as "debt collectors." making all communications with customers subject to fines and frivolous lawsuits.

 ASCCA opposed and defeated legislation (AB 755) which would have increased the current \$1.75 tire tax fee to \$3.25 per tire.

 ASCCA supported and helped pass legislation (AB 3141) which included all unlicensed automotive maintenance service providers and other previously exempted repairers under BAR jurisdiction, creating a level playing field.

 ASCCA supported and helped pass BAR regulations that allow auto repair dealers to provide customers with electronic estimates and authorizations (e.g., text messages).

 ASCCA opposed legislation (AB 2454) which would have a created a state mandated "grading system" similar to restaurants.

Continued on next page



A Letter from ASCCA continued

• ASCCA maintains a seat on the Bureau of Automotive Repair Advisory Group Committee which meets on a quarterly basis in Sacramento and has a voice on regulatory matters impacting the industry.

• ASCCA members believe in "raising all boats," and actively help each other to achieve success.

This is just a partial list of legislative accomplishments ASCCA has done for your business. The question should not be, "How can I afford membership?" but rather, "How can I do without ASCCA for my business?"

What we do for you:

ASCCA monitors and fights harmful laws and regulations that cost you money and time away from your business.

Examples:

• A legislator proposed a bill to use a grading system (ABCDF) like the restaurants. We fought this and stopped it.

• Another legislator tried to change us into being debt collectors because we receive money from customers. That would mean if a customer did not pay and we called them, the customer could sue us for harassment. We fought and won this also.

• We also stopped a bill that would keep us from being able to program security systems in cars. The manufacturers wanted to lock us out! Again, we fought and won.

Our state legislatures can produce 5600 bills every two years. Our dues help us watch and fight these bills, saving you a ton of dollars.

ASCCA has great benefit programs:

- Low credit card rates and a \$350 rebate at the end of the year.
- Free legal advice for you, your business, or your employees.
- Free accounting review of profit and loss statement.
- Free review of any current or prior year's taxes.
- Super discounts on uniforms.
- Discounts on AllData and Identifix.
- Camaraderie, fellowship, and life-long friends.
- Network with top shops.
- Get advice with business structure, policies, and profit ideas.
- Get second opinions on cars that are giving you fits.

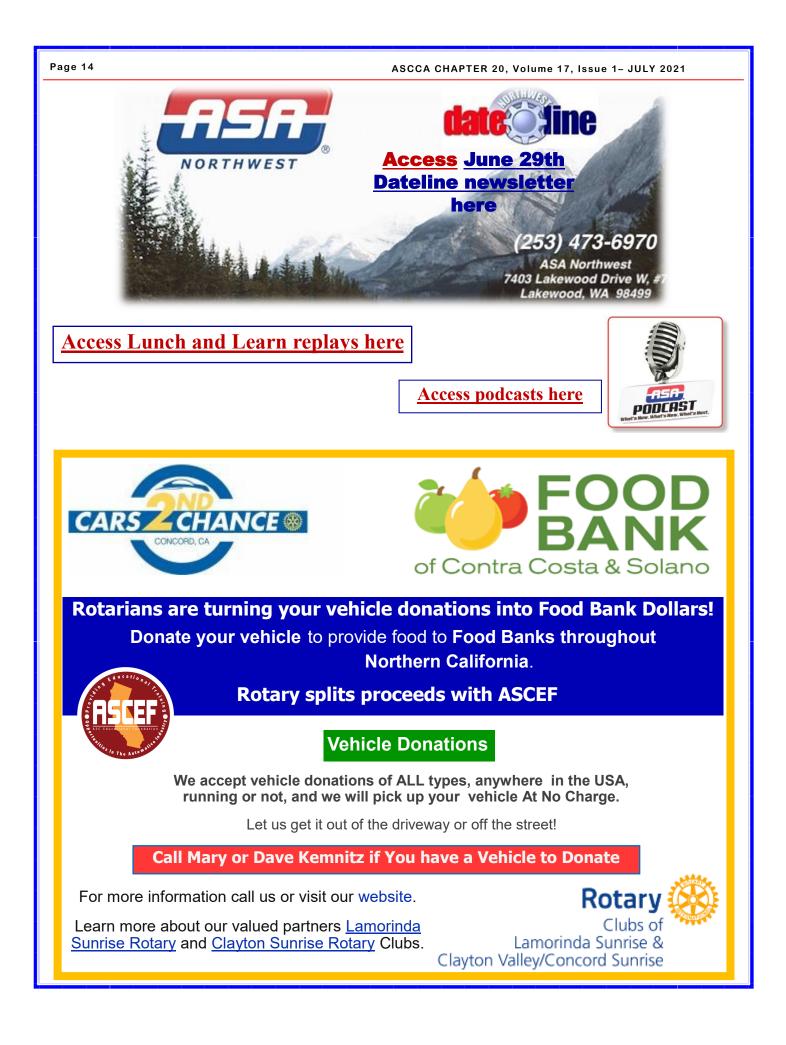
Education opportunities:

- We periodically have free training for service advisors and technicians.
- ASCCA awards scholarships to young people to help fill the technician shortage.

Why we need you:

- Meet and network with top shops.
- Monitor and fight harmful legislation.
- Support our great partners and save money.
- Support and give back to our industry.

https://www.aftermarketmatters.com/association-news/a-letter-from-asccakeeping-california-independent-shop-owners-in-business-since-1940/



ASCCA Advantage

ASCCA is the vehicle to help you improve your repair shop operations today, saving you time AND money – while positioning your shop and the industry for long-term growth and success tomorrow.

The Updated ASCCA Advantage can be accessed <u>here</u>

Mission Statement/Core Purpose/Code of Ethics

MISSION STATEMENT: To provide business resources for our members and to advance the professionalism of the Automotive Repair Industry.

CORE PURPOSE: To elevate and unite automotive professionals and give them voice.

CORE VALUES: Integrity, Compassion, Professionalism, Unity

BHAG: Make the public aware that ASCCA means skilled professionalism and inspired customer trust. **CODE OF ETHICS**:

- 1. To promote goodwill between the motorist and the automotive industry.
- 2. To have a sense of personal obligation to each individual customer.
- 3. To perform high quality services at a fair and just price.
- 4. To employ the best skilled personnel obtainable.
- 5. To use only proven merchandise of high quality, distributed by reputable firms.
- 6. To itemize all parts and adjustments in the price charged for services rendered.
- 7. To retain all parts replaced for customer inspection, if so requested.
- 8. To uphold the high standards of our profession and always seek to correct any and all abuses within the automotive industry.
- 9. To uphold the integrity of all members.

This convertible flying car has made a successful inter-city test flight in Slovakia

By Euronews and AP • Updated: 02/07/2021

A flying car completed a manned flight this week in Slovakia in what its designers hope could be a step towards making it the transport of the future.

The AirCar, a hybrid car-aircraft created by Klein Vision, is still in the prototype stage but hit a new milestone with its test flight on Monday.

Piloted by the company's co-founder Stefan Klein, the car-aircraft flew took off from the airport in Nitra landing 35 minutes later at Bratislava International Airport.

Equipped with retractable wings, a 160HP BMW engine with a fixed-propeller, and a ballistic parachute, the unusual aircraft can convert from an aircraft to a car in under three minutes.

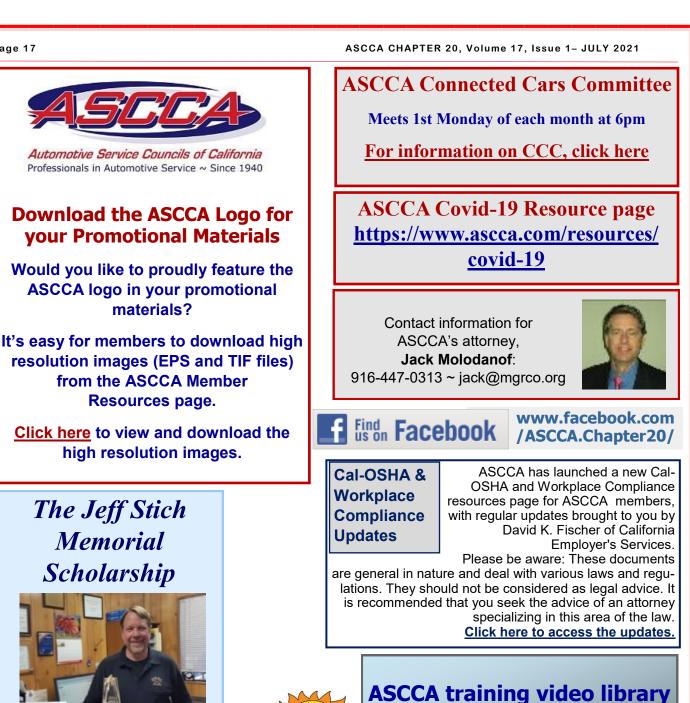




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